

## News Release

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### **HONEYWELL INTRODUCES REMOTE MONITORING SERVICE FOR RESIDENTIAL HEATING AND COOLING SYSTEMS**

- *Innovative Offering Provides Contractors 24-hour Access to Homeowners' Heating and Cooling System*
- *Monitoring Service Alerts Homeowners Before Problems Occur*

**MINNEAPOLIS, Jan. 21, 2014** –Honeywell (NYSE: HON) today announced its latest connected home innovation: 24-hour remote monitoring for residential heating and cooling systems (HVAC) that gives homeowners peace of mind and enables contractors to spot HVAC trouble early, fix some problems remotely, or proactively schedule a service call with the customer.

Contractors can also provide an unprecedented level of service, allowing them to remotely detect HVAC system issues and proactively correct the issue before it breaks down. In addition, the Contractor Portal offers homeowners who opt into the remote monitoring service cost savings by ensuring that the HVAC system is operating at maximum efficiency and not wasting dollars by heating and cooling unnecessarily.

Any of Honeywell's connected thermostats will send a homeowner's HVAC system information through the secure Connected Contractor Portal, which can be accessed remotely via the Web at any time by a contractor. This diagnostics tool allows the homeowner's designated heating and cooling contractor to monitor the home HVAC system to ensure that it's running at peak performance, spot trouble early and fix any issues remotely or by proactively scheduling a service call with the homeowner, when required.

"The Contractor Portal provides an unprecedented level of customer service for today's connected homeowner, and continues Honeywell's tradition of firsts," said Brad Paine, director of Honeywell Software and Energy Management Solutions. "Not only are we providing consumers with peace of mind, but our business management tools will also increase efficiency and

profitability for contractors, allowing them to form consultative, proactive service-based relationships with their customers.”

With remote monitoring, contractors can:

- **Capture current and historical HVAC data:** This gives contractors a better understanding of their customers’ HVAC system performance and identify service needs and efficiency upgrade opportunities;
- **Spot trouble before it happens:** Contractors can view data graphed over time, monitoring patterns and inconsistencies that could indicate a problem with the furnace and/or air conditioner operation;
- **Save time and money:** By accessing data through the Contractor Portal, contractors can solve simple issues by phone instead of sending a technician. For bigger issues, they can proactively schedule a service call and know what products to bring based on diagnostic results.

Homeowners can find a certified contractor to provide remote monitoring at the touch of a button through the easy-to-use Honeywell Total Connect Comfort app, the top-rated thermostat app by consumers on both Apple iTunes and Google Play.

To learn more about Honeywell’s Contractor Portal for the Connected Home, visit [www.wifithermostat.com](http://www.wifithermostat.com) or [www.yourhome.honeywell.com](http://www.yourhome.honeywell.com), or view this video detailing the service: [The Connected Contractor Portal](#)

To apply to become a certified Honeywell contractor, visit [www.contractorpro.com](http://www.contractorpro.com)

#### **About Honeywell**

Honeywell ([www.honeywell.com](http://www.honeywell.com)) is a Fortune 100 diversified technology and manufacturing leader, serving customers worldwide with aerospace products and services; control technologies for buildings, homes and industry; turbochargers; and performance materials. Based in Morris Township, N.J., Honeywell’s shares are traded on the New York, London, and Chicago Stock Exchanges. For more news and information on Honeywell, please visit [www.honeywellnow.com](http://www.honeywellnow.com).

*This release contains "forward-looking statements" within the meaning of Section 21E of the Securities Exchange Act of 1934. All statements, other than statements of fact, that address activities, events or developments that we or our management intend, expect, project, believe or anticipate will or may occur in the future are forward-looking statements. Forward-looking statements are based on management's assumptions and assessments in light of past experience and trends, current conditions, expected future developments and other relevant factors. They are not guarantees of future performance, and actual results, developments and business decisions may differ from those envisaged by our forward-looking statements. Our forward-looking statements are also subject to risks and uncertainties, which can affect our performance in both the near- and long-term. We identify the principal risks and uncertainties that affect our performance in our Form 10-K and other filings with the Securities and Exchange Commission.*

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