

Delete Existing Production Resideo Pro app (if applicable)

For iOS and Android users

Do you have the production app downloaded?

Prior to getting your mobile device setup with the beta version of the Resideo Pro app you must make sure you **delete the Production version of the Resideo Pro app** if you currently have it downloaded.

Do you have another Resideo Pro app Test Flight version downloaded on your phone?

Prior to getting your mobile device setup with the correct beta version of the Resideo Pro app you must make sure you **go to the current beta version of the Resideo Pro app in the Test Flight app and select “Stop Testing”**.

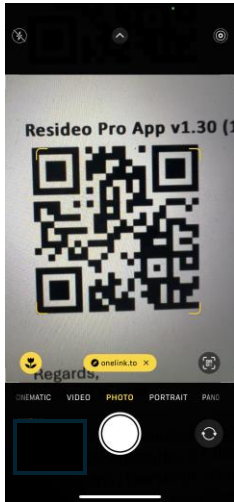


Step 1: Android Download Resideo PRO App from Test Flight & Login

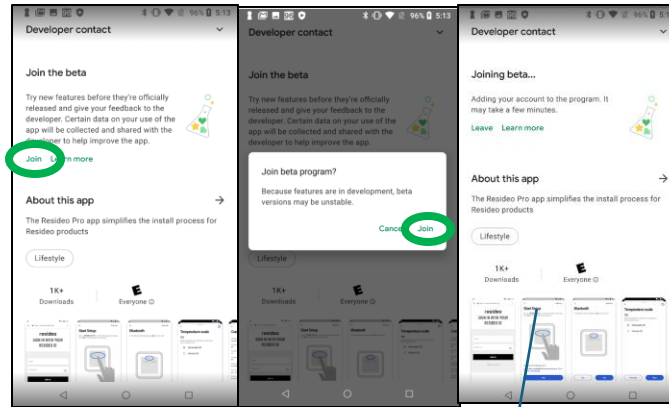


Android users only (see next slide for iOS instructions)

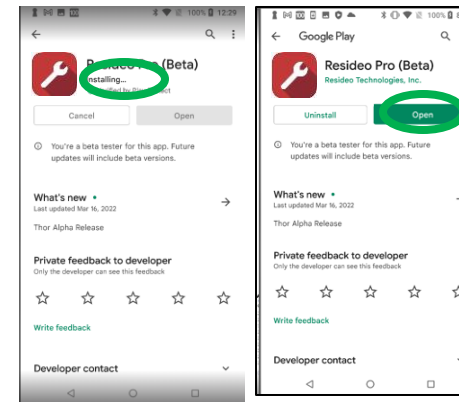
1. Scan QR Code



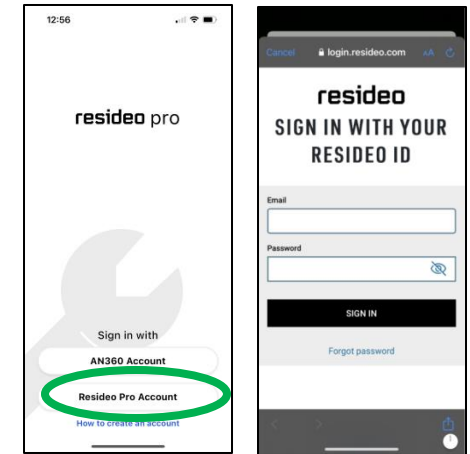
2. DO NOT CLICK INSTALL Scroll down and Join Beta



3. Install & Open



4. Login to "Resideo Pro Account"



Note : If it takes more than 5 minutes close the Playstore and click the beta link again. You should see "Resideo Pro(Beta)". Now Click install and follow step 4

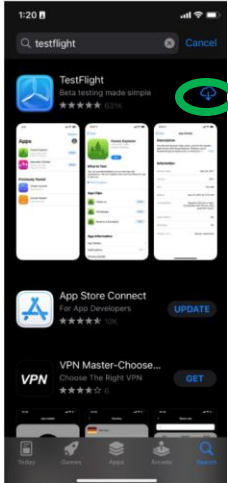
Step 1: iOS Download Resideo PRO App from Test Flight & Login



iOS Users only.(see previous slide for Android instructions)

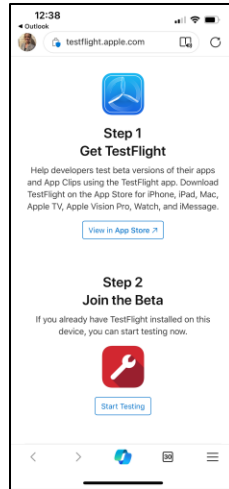


1. Download Test Flight from App Store

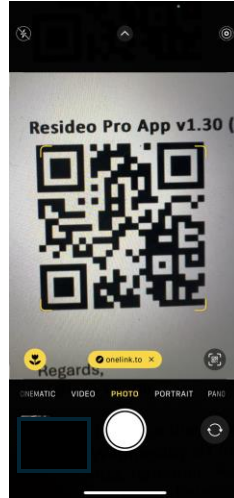


2.

Click *beta link, select View in app store and Accept Invite OR scan the QR code

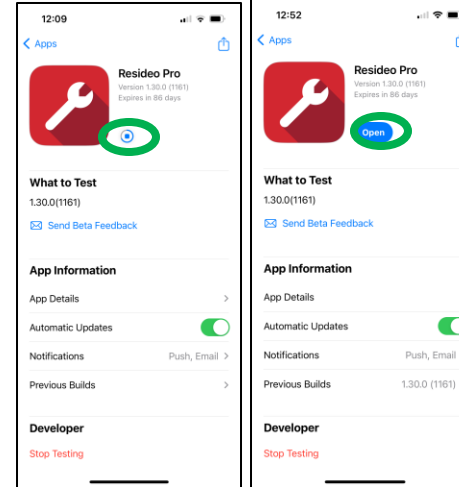


OR



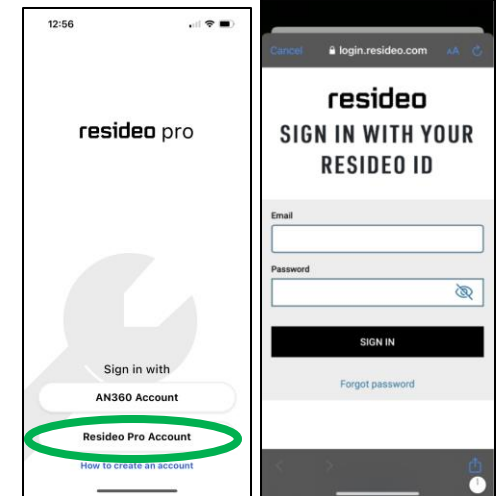
3.

Install & Open Resideo Pro App



4.

Login to “Resideo Pro Account”.



* Beta link: [get correct build link]

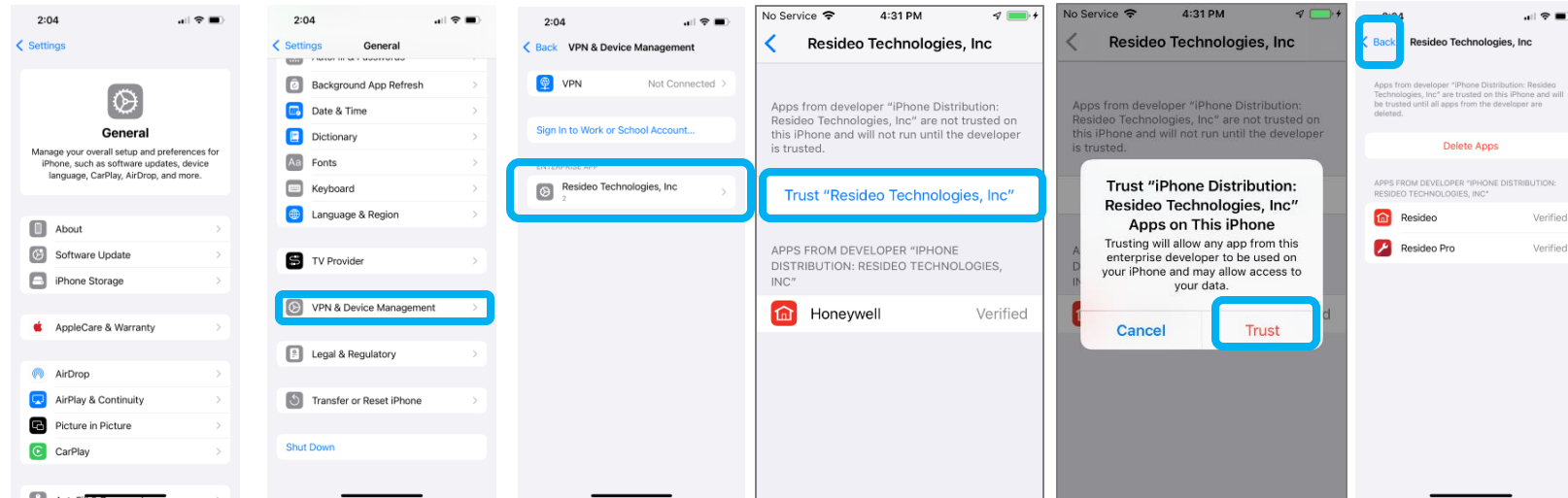
NOTE: Ensure you have the version (if it does not match go to previous builds)

iOS Users: Getting stuck on app download?

Getting “**Untrusted Enterprise Developer**” message on your iOS device ??

To trust the Resideo Pro app on your iPhone or iPad, here's what you need to do:

1. Launch Settings from your Home Screen.
2. Go to General
3. Scroll down and select Device Management
4. Tap **Resideo Technologies, Inc** under Device Management section.
5. Tap to Trust ‘Resideo Technologies, Inc’.
6. Tap ‘**Trust**’ to confirm.
7. Go back to normal screen (press Home button)
8. Open Resideo Pro App again



Index: Facing issues or need Help



If you run into problems during installation or set-up please contact:

ProlQ Technical Support

Phone Number: 855-539-4373

Email: proiqsupport@resideo.com