

# iOS: Download **First Alert App** from Test Flight & Login



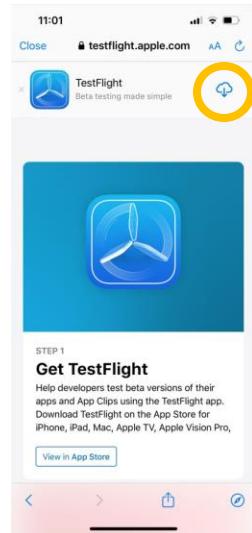
*iOS Users only. Android instructions on the next slide*

1. Click the beta link, select View in app store OR scan the QR code

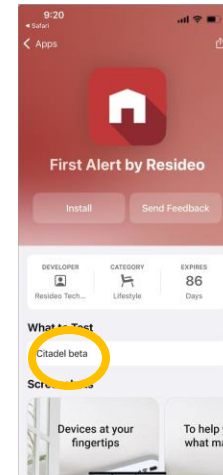
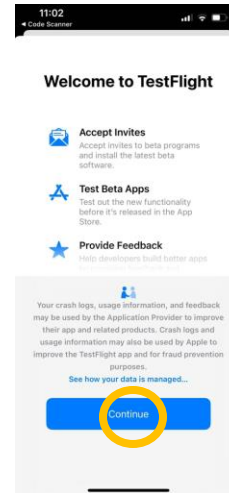


FirstAlert App Testflight Beta link:  
<https://testflight.apple.com/join/JJPqGCxN>

2. Download Test Flight from App Store



3. Accept invite, install and Open the First Alert App



**\*Note: First Alert App build number and version always consider what has been communicated by Beta coordinator.**

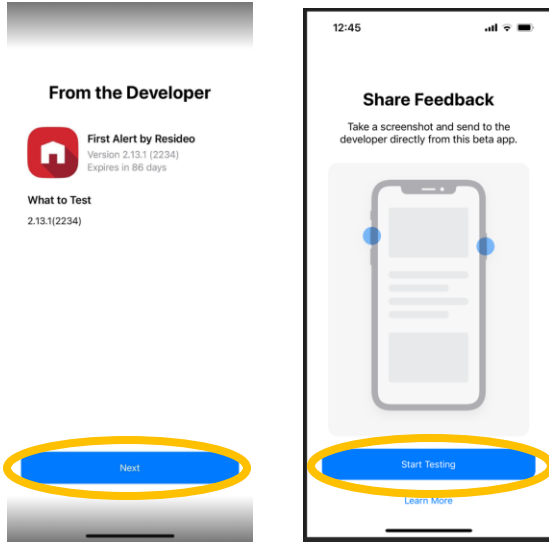
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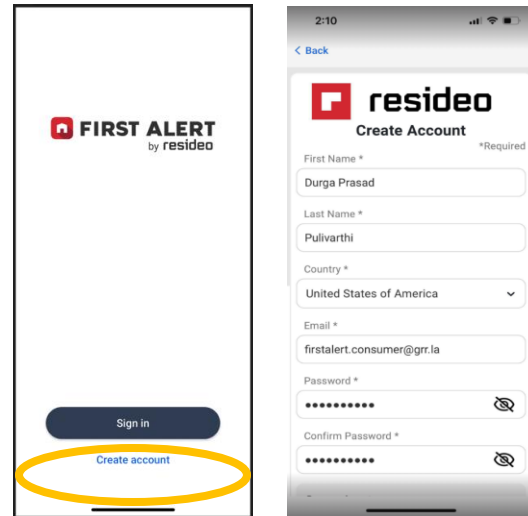
*iOS Users only. Android instructions on the next slide*



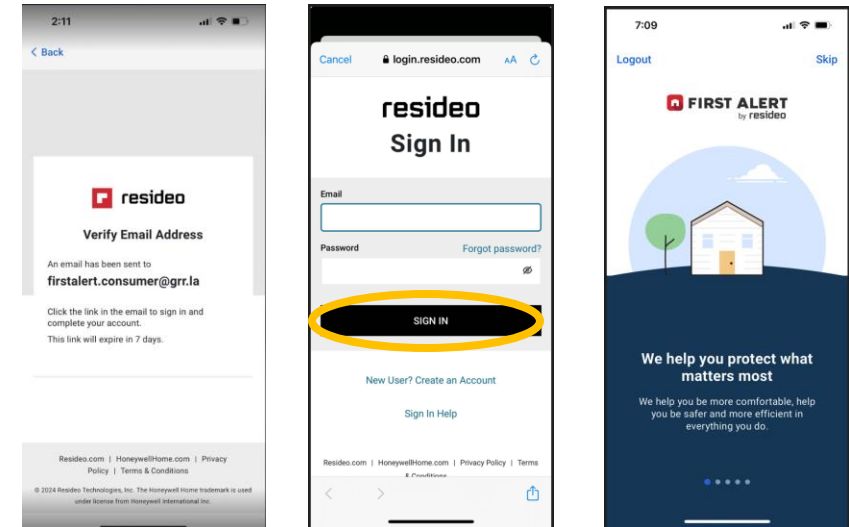
4. Open First Alert App, click Next and Start Testing.



5. Click the 'Create account' button to create a new account for First Alert App



6. Accept an email sent to email and Sign in First Alert App



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# Android: Download **First Alert App** from Test Flight & Login



*Android users only*

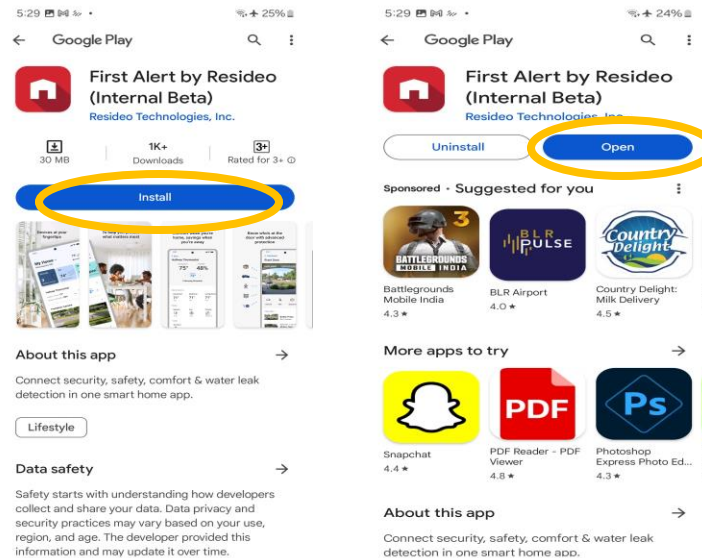
## 1. Scan QR Code



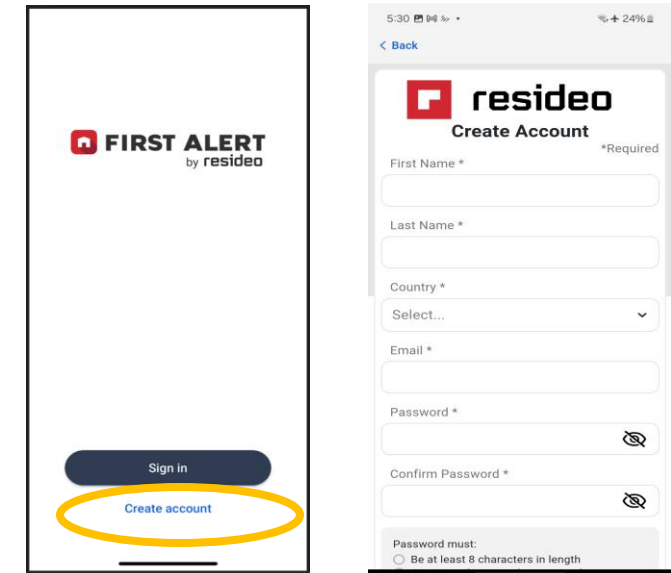
FirstAlert App Playstore Beta link:

<https://play.google.com/store/apps/details?id=com.resideo.firstalert>

## 2. Click on the Install button for the First Alert App beta version

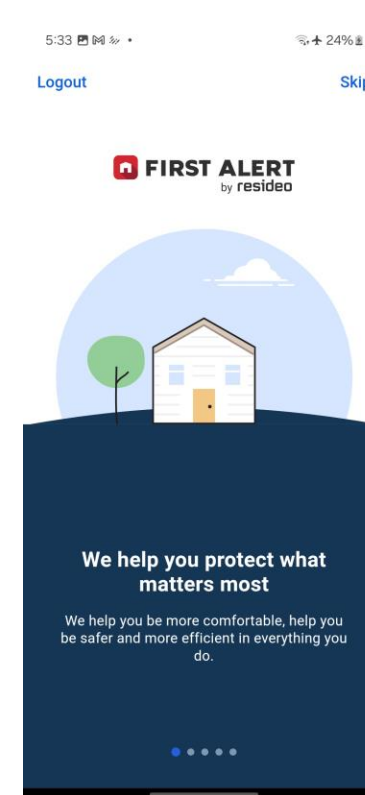
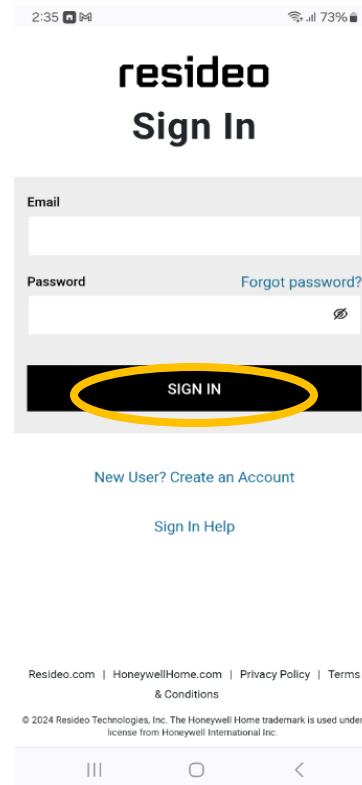
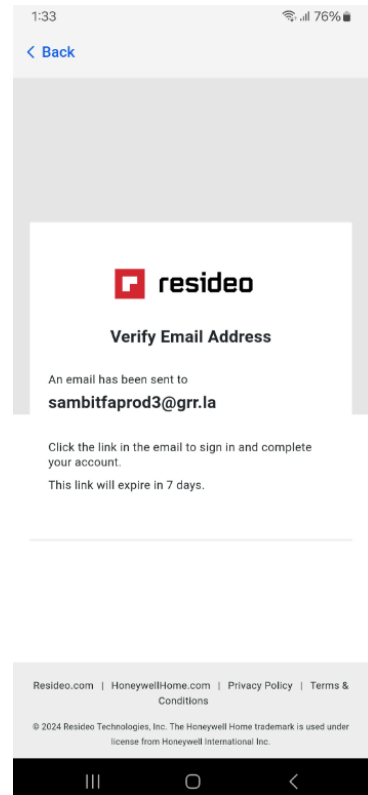


## 3. Once Installed and Opened, Click the 'Create account' button to create a new account on First Alert App



**\*Note: First Alert App build number and version always consider what has been communicated by Beta coordinator.**

## 5. Accept an email sent to mail and Sign in to First Alert App



**\*Note: First Alert App build number and version always consider what has been communicated by Beta coordinator.**

# iOS Users: Getting stuck on app download?

## Getting “**Untrusted Enterprise Developer**” message on your iOS device ??

To trust the First Alert App on your iPhone or iPad, here's what you need to do:

1. Launch Settings from your Home Screen.
2. Go to General
3. Scroll down and select Device Management
4. Tap **Resideo Technologies, Inc** under Device Management section.
5. Tap to Trust ‘Resideo Technologies, Inc’.
6. Tap ‘**Trust**’ to confirm.
7. Go back to normal screen (press Home button)
8. Open First Alert App again

Optional Slide: Only applicable for Apple iOS users. Only do this if you are getting an 'Error' message in logging in

